

Pool/Spa Service Monthly Agreement

This agreement is made on _____ by and between St George Pool Care, LC and
(Customer) for the pool located at _____

The purpose of this agreement is for St George Pool Care, LC to perform pool and/or spa service and maintenance to the customer for a fee as described below.

1. Services to be performed:

- a. The following are standard services:
 - Test water chemicals and balance water as needed
 - Skim pool debris from surface as needed
 - Brush pool and spa walls and steps as needed
 - Vacuum pool as needed (up to 30 minutes)
 - Clean skimmer and pump baskets
 - Backwash filter as needed and inspect pump operation
- b. All standard services require Customer to maintain proper water levels in pool/spa. If water levels are not adequate, St George Pool Care will reschedule and Customer will be charged for the visit.
- c. Services required that are not listed as standard services may result in additional charges agreed upon by Customer and St George Pool Care.

2. Frequency of Service:

- a. The following frequency of service is to be provided by St George Pool Care.

Weekly	Twice a week	Every other week	Monthly
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 - i. Customer is not bound to the frequency of service for the length of the agreement. Customer is entitled to change frequency of service by notifying St George Pool Care two weeks in advance. Rates are subject to change.
- b. Preferred Day of Week:

Mon	Tue	Wed	Thu	Fri	Sat	No Preference
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- c. St George Pool Care will make every effort to accommodate Customer's preferred day of the week. However, St George Pool Care reserves the right to perform its services on another day, if necessary.
- d. Missed Service Calls: In the event your service falls on a holiday, service will be rescheduled. In the event of inclement weather on your service day, the pool/spa will be cleaned to the extent weather permits and chemicals will be added. If service or partial services are rendered, service will not be rescheduled.

3. Pricing

- a. Pricing is based on annual costs of service, hence the monthly rate. Customer agrees to pay St George Pool Care for standard services the amount specified based on the frequency of service indicated above.

- Weekly Service \$125 Per Month
- Twice a week service \$200 Per Month
- Every other week service \$75 Per Month
- Monthly service \$50 Per Month

4. Chemicals

- a. Chemicals are added as needed either from Customer's or St George Pool Care's inventory.
- b. Customer will be billed reasonable costs for use of St George Pool Care's inventory.
- c. St George Pool Care is not responsible for the performance of any chemicals used from Customer's inventory.

5. Repairs

- a. Repairs will be done after receiving written or verbal approval from Customer. Repair costs will be reasonable and approved by Customer before repairs are started.

6. Payment Terms

- a. St George Pool Care will bill Customer monthly in advance for services, and payment is due by the 15th of the month being serviced.
- b. Any payment is considered late if not paid by the terms above. A late payment charge of \$10.00 will be added to any unpaid balance.
- c. If St George Pool Care is required to bring suit or mediation against Customer to collect any amount due under this agreement, Customer will be responsible for all expenses incurred by St George Pool Care, including attorney's fees and costs.

7. Disclaimer

- a. St George Pool Care will not be responsible for any damage to Customer's property due to acts of nature, fire, vandalism, misuse or abuse. St George Pool Care is not responsible for normal wear and tear of pool equipment due to use or exposure to elements. Customer is responsible for maintaining the correct water level and keeping vegetation and landscaping clear from pool/spa and equipment. St George Pool Care is not responsible for any damages or deterioration caused by failure of customer to perform other services or repairs recommended by St George Pool Care or by failure of Customer to properly maintain pool and equipment between visits.
- b. Customer must ensure St George Pool Care has access to the service area on the scheduled service day, including: gate entry codes, lock combinations, security guard verification, pool coverings, and pets relocated from pool/spa area. If St George Pool Care is unable to access the service area for any reason, services will not be performed that week and Customer shall not be entitled to a credit.

8. Termination

- a. This agreement may be terminated thirty (30) days after either party received written notice of intent to terminate serves from each other. This agreement may be terminated immediately if all balances are paid in full regardless of any customer dispute as described in section 9.

9. Dispute Resolution

- a. Customer and St George Pool Care agree to mediate any disputes between them concerning and/or arising out of this agreement prior to initiating court action or arbitration. The parties or their attorneys shall select the mediator. Mediation fees shall be paid equally by the parties.

10. Certification

Customer Signature:

(Type full name for Digital Signature)

Date:

Email Address:

St George Pool Care Signature:

Date: